

SIMPLY SWEET TREATS

15201 N. Cleveland Ave., North Ft Myers, FL 33903
(239) 652-9866

Frequently Asked Questions Regarding Chocolate Fountains

What type of chocolate can I use?

Semi-Sweet, milk, dark, or white chocolate can be used. Depending on cocoa content, vegetable oil needs to be added.

Do you provide dipping items?

Yes, selections can be made from dipping items suggestions list included in the Rental Contract. Dipping items are in addition to the fountain rental.

Can you accommodate 500 guests?

Yes, we have a large chocolate fountain available.

Can you accommodate 25 guests?

Yes, our small fountain would be perfect for your party.

How much does it cost?

See the ‘Fountain Rental Agreement’ or pricing on our website.

How much chocolate is needed?

We will supply enough chocolate to accommodate your party.

How long can I leave it running?

All day as long as there is a sufficient amount of chocolate in the fountain.

Can I use the fountain outside?

Yes, but the fountain must be properly sheltered.

Should I contact you, or should I have my caterer contact you?

Either is fine.

What size is the fountain?

The large fountain is 34” tall and 18” in diameter with a total weight when assembled of 80 pounds.

The medium fountain is 27” tall and 14” in diameter with a weight of approximately 45 pounds.

The small fountain is 19” tall.

How long does it take to set up?

30 minutes to one hour, depending on how elaborate the setting.

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How much staffing is needed?

Having a trained staff member on-hand to facilitate any issues will allow you to focus on entertaining your guests. Items dropped into the fountain can block the steady flow of chocolate.

For 500 people we recommend 2 attendants and 2 fountains.

For 250-500 we recommend at least 1 attendant.

For 25-250 we recommend 1 attendant.

Do you provide staffing?

Yes. We provide a trained, professional staff person to ensure that the fountain works correctly. The price of the staff is included in the rental price. Additional charges may apply for longer parties.

Can my caterer provide the staffing?

Yes. I am very willing to work with your caterer. However, if my staff is not present at the event, I require an additional security deposit of \$200, which is refunded when the fountain is returned in working order.

Are reservations and deposits required?

We do require a reservation, a signed Rental Agreement and Rental Contract, and a deposit at the time of booking. Reservations are limited and will be on a first come first served basis. The balance of your payment will be due at least 15 days prior to the scheduled date of your event to ensure the availability of your chocolate fountain.